

1.

<p>Title of EIA</p>	<p>Brighton & Hove Taxi accessibility policy</p>	<p>Ref No.</p>	
<p>Delivery / Resource / Finance Unit or Intelligent Commissioning name</p>	<p>Planning & Public Protection : Regulatory Services</p>		
<p>Aim of policy or scope of service</p>	<p>The Review has a focus on accessibility. The council’s Equality Scheme includes a commitment to address issues identified by disabled people over a period of years in relation to the availability and certainty of taxis and private hire vehicles.</p>		

2. Record of data/engagement; impacts identified; and potential actions to meet the Duties.

	Data ¹ that you have	Community engagement exercises or mechanisms ²	Impacts identified from analysis (actual and potential) ³	Potential actions to advance equality of opportunity, eliminate discrimination, and foster good relations (You will prioritise these below)
<p>Consider:</p> <ul style="list-style-type: none"> • How to avoid, reduce or minimise negative impact (if you identify unlawful discrimination, including victimisation and harassment, you must stop the action and take advice immediately). • How to promote equality of opportunity. This means the need to: <ul style="list-style-type: none"> – Remove or minimise disadvantages suffered by equality groups – Take steps to meet the needs of equality groups – Encourage equality groups to participate in public life or any other activity where participation is disproportionately low – Consider if there is a need to treat disabled people differently, including more favourable treatment where necessary • How to foster good relations between people who share a protected characteristic and those who do not. This means: <ul style="list-style-type: none"> – Tackle prejudice – Promote understanding 				
<p>Community Cohesion (what must happen in all communities to enable different groups of people to get on well together.)</p>	<p>Consultation undertaken and data gathered.</p>	<p>Members of The Fed Centre for Independent Living via G DesMoulins, Chief Officer B&H Taxi Forum members including Streamline, GMB & Unite, City Cabs, Radio Cabs, Independent Taxi Drivers Association, Sudanese Drivers, United Taxi drivers & Arab Taxi Association,</p>	<p>Key findings from consultation:</p> <ol style="list-style-type: none"> 1. The majority of respondents agree with the draft policy. 2. Requirements, training and guidance for drivers has the highest level of agreement which is backed up by responses to the 	

¹ 'Data' may be monitoring, customer feedback, equalities monitoring, survey responses...

² These may be ongoing links that you have with community and voluntary groups, service-user groups, staff forums; or one-off engagement sessions you have run.

³ If data or engagement are missing and you can not define impacts then your action will be to take steps to collect the missing information.

		<p>The Community and Voluntary Sector Forum, BHCC Disabled Workers Forum, Brighton & Hove Younger People's Council, Brighton & Hove Older People's Council, BHCC Adult Social Care, BHCC Home to School Transport (and via them Special Educational Need Schools and Parents), BHCC Enquiries and Concessionary Travel, BMECP, LGBT Health Improvement Project, Sussex Deaf Association, AMAZE, AGE UK, Speak Out, Alzheimer's Society, Scope, local RNIB and ASSERT. A questionnaire was also put onto the council's consultation portal between 13 April 13 and 08 May 13.</p>	<p>question about taxi drivers' knowledge / awareness of how to assist disabled and or people with mobility problems.</p> <ol style="list-style-type: none"> 3. The policy relating to the inside of vehicles had the next highest level of agreement. Not being able to get a wheelchair passenger and two carers in a real loading WAV being the biggest issue. 4. The lowest level of agreement is for the policy on how to support and maintain a mixed fleet. The key issues being how to match supply to demand, a particular issue for wheelchair users at night. 5. For older people, people with a range of health problems and disabilities and wheelchair users, side access WAV can be used by the fewest number of people and is the least preferred type of taxi. 6. Wheelchair user, older people and 	
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			<p>people with a health problem or disability are most likely to agree with the draft policy.</p> <p>7. Taxi drivers and frequent taxi users are least likely to agree with the draft policy.</p>	
Age (people of all ages)	Taxis are used by people of all ages.	The consultation portal on the council's website is accessible to all.		
Disability (a person is disabled if they have a physical or mental impairment which has a substantial and long-term adverse effect on their ability to carry out normal day-to-day activities ¹)	Data gathered from consultation forum and from consultation carried out on consultation portal.	A consultation forum was held so that disabled people could discuss their taxi use and requirements. A link to the consultation portal was sent to groups in early April.		
Gender reassignment (a transsexual person is someone who proposes to, starts or has completed a process to change his or her gender. A person does <u>not</u> need to be under medical supervision to be protected)	No data ?	LGBT Workers Forum		Introduction of new monitoring form April 2013

¹ The definition includes: sensory impairments, impairments with fluctuating or recurring effects, progressive, organ specific, developmental, learning difficulties, mental health conditions and mental illnesses, produced by injury to the body or brain. Persons with cancer, multiple sclerosis or HIV infection are all now deemed to be disabled persons from the point of diagnosis.

Pregnancy and maternity (protection is during pregnancy and any statutory maternity leave to which the woman is entitled)	No data?	None specifically	.	
Race (this includes ethnic or national origins, colour or nationality, including refugees and migrants; and Gypsies and Travellers)	No data?	BME Workers Forums BME Community Partnership (www.bmecp.org.uk) Taxi Forum which includes ethnic groups		
Religion or belief (religion includes any religion with a clear structure and belief system. Belief means any religious or philosophical belief. The Act also covers lack of religion or belief.)	None	None specifically	None	Introduction of new monitoring form April 2013
Sex (both men and women are covered under the Act)	Taxis are available for everyone to use	None specifically	None	Data currently collected
Sexual orientation (the Act protects bisexual, gay, heterosexual and lesbian people)	Taxis are available for everyone to use	LGBT Workers Forum		Introduction of new monitoring form April 2013

Marriage and civil partnership (only in relation to due regard to the need to eliminate discrimination)	None	None	None	None
Other relevant groups eg: Carers, people experiencing domestic violence, substance misusers, homeless people, looked after children etc	Carers, special needs children, older people	A link to the consultation portal was sent to groups in early April.	None	Introduction of new monitoring form April 2013

3. Prioritised Actions:

NB: you should also highlight here if there is potential for cumulative impact across the service or for a specific group.

Action	Timeframe	Lead officer	Evidence of progress	Success measure
Introduce Accessibility policy	2013/14	Tim Nichols	Licensing Committee report 27.06.13	Reduce inequality in waiting times for disabled people.

Signing of EIA:-

Lead Equality Impact Assessment Officer: **Tim Nichols** Date: **12.06.13**

Head of Service Delivery Unit **Martin Randall** Date:

Lead Commissioner (if required): Date:

Communities and Equality Team Date:

NB: Actions must now be transferred to service or business plans

You must also complete and submit a summary of the EIA in the Publication Template (see below)

4. Attach data and/or engagement lists as appendices.

Title (of data or engagement)	Date	Main findings	Gaps in data	Contact
Analysis of consultation responses		See committee report 27.06.13		
Consultation responses		See committee report 27.06.13		
Forum notes		See committee report 27.06.13		

Equalities Impact Assessment Publication Template

Name of review:	Hackney Carriage Accessibility policy
Period of review:	On 10 September 2010, a report on the Equalities Review was taken to Licensing Committee. An action plan was developed from that report. The action plan was developed further and at Licensing Committee (Non Licensing Functions) on the 22 November 2012 members RESOLVED – (1) That the Committee notes progress being made in the development of a Wheelchair Accessibility Policy for Hackney carriage and Private Hire, Drivers, Vehicles and Operators and that officers report back to Committee when complete; and (2) That Members endorse continued consultation and furthermore that Members require a full equalities review to take place in order to inform the development of an accessibility policy: current work was reflected in the draft set out in appendix 1 to the report. Consultation was carried out in line with an agreed timeline and the accessibility policy was reported back to licensing committee on 27 June 2013.
Date review signed off by DMT:	June 2013
Scope of the review:	The Review has a focus on accessibility. The council's Equality Scheme includes a commitment to address issues identified by disabled people over a period of years in relation to the availability and certainty of taxis and private hire vehicles.
Review team:	T Nichols, Head of Regulatory Services, David Golding, Research & Development team, Martin Seymour, Hackney Carriage Officer, Jean Cranford, Licensing & Health Manager, Emma McDermott, Central Policy Development Manager
Relevant data and research:	Halcrow Unmet Demand Survey (2012) Equality Act 2010 Data supplied by 3 taxi companies Consultation responses from portal and consultation forum Rugby Council accessibility policy
Consultation:	Members of The Fed Centre for Independent Living via G DesMoulins, Chief Officer B&H Taxi Forum members including Streamline, GMB & Unite, City Cabs, Radio Cabs, Independent Taxi Drivers Association, Sudanese Drivers, United Taxi drivers & Arab Taxi Association, The Community and Voluntary Sector Forum, BHCC Disabled Workers Forum, Brighton & Hove Younger People's Council, Brighton & Hove Older People's Council, BHCC Adult Social Care, BHCC

	<p>Home to School Transport (and via them Special Educational Need Schools and Parents), BHCC Enquiries and Concessionary Travel, BMECP, LGBGT Health Improvement Project, Sussex Deaf Association, AMAZE, AGE UK, Speak Out, Alzheimer's Society, Scope, local RNIB and ASSERT. A questionnaire was also put onto the council's consultation portal between 13 April 13 and 08 May 13.</p>
<p>Assessment of impact, outcomes and key follow-up actions:</p>	<p>Duties to assist passengers in wheelchairs are contained in Sections 165, 166 and 167 of the Equality Act 2010 deal with the imposition of duties on the drivers of wheelchair accessible taxis and private hire vehicles to assist passengers who use wheelchairs.</p> <p>The advice for drivers assisting disabled passengers covers a wide range of disabilities including wheelchair users to enable drivers to assist passengers more effectively.</p> <p>Key findings from consultation:</p> <ol style="list-style-type: none"> 8. The majority of respondents agree with the draft policy. 9. Requirements, training and guidance for drivers has the highest level of agreement which is backed up by responses to the question about taxi drivers' knowledge / awareness of how to assist disabled and or people with mobility problems. 10. The policy relating to the inside of vehicles had the next highest level of agreement. Not being able to get a wheelchair passenger and two carers in a real loading WAV being the biggest issue. 11. The lowest level of agreement is for the policy on how to support and maintain a mixed fleet. The key issues being how to match supply to demand, a particular issue for wheelchair users at night. 12. For older people, people with a range of health problems and disabilities and wheelchair users, side access WAV can be used by the fewest number of people and is the least preferred type of taxi. 13. Wheelchair user, older people and people with a health problem or disability are most likely to agree with the draft policy. 14. Taxi drivers and frequent taxi users are least likely to agree with the draft policy.
<p>Name and contact details of lead officer responsible for follow-up action:</p>	<p>T Nichols, Head of Regulatory Services 2nd floor, Bartholomew House 01273 292163 Tim.nichols@brighton-hove.gov.uk</p>

**For further
information on the
assessment
contact:**

T Nichols (as above)

